

An Assessment of Neurosurgeons' Online Identities: A Database Analysis

Raghav Gupta BS; Rijul Asri B.S.; Saiaditya B.S. Badeti; Evan Mahill B.A.; Jonathen Cohen B.A.; Arpan V Prabhu BS; Nitin Agarwal MD

Department of Neurological Surgery, Rutgers New Jersey Medical School, Newark, NJ, USA

Department of Neurological Surgery, University of Pittsburgh Medical Center, Pittsburgh, PA, USA

Rutgers New Jersey Medical School, Newark, NJ, USA

Introduction

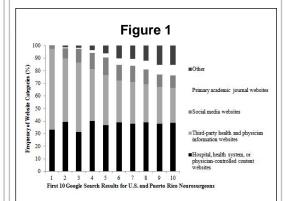
- Patients are increasingly relying on online patient education material to learn about individual physicians.
- There is little research that characterizes the online presences of neurosurgeons throughout the country.
- This study aims to describe and outline the scope of neurosurgeons' digital identities.

Table 1. Website Categories With Examples

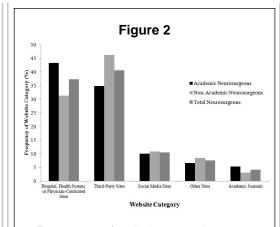
Туре	Category	Examples
1	Hospital, health system, or physician-controlled content websites	Hospital or healthcare network sites, university sites, physician websites on provider domains (upmc.com, hopkins.com, hopkinsmedicine.org, medstarhealth.com)
2	Third-party health and physician information websites	Healthgrades.com, vitals.com, webmd.com
3	Social media websites	Twitter.com, Doximity.com, Linkedin.com, Youtube.com, Facebook.com,
4	Primary academic journal websites	thejns.org, academic.oup.com/neurosurgery
5	Other	Blogs, Obituary sites, Article Repository Websites (pubmed.com), Meeting programs, Legal sites

Methods

- Medicare-participating neurological surgeons from the U.S. and Puerto Rico were identified using the Centers for Medicare and Medicaid Services (CMS) Physician Comparable Downloadable File.
- Each physician was characterized by their medical education, graduation year, city of practice, gender, and affiliation to an academic institution.
- Using a Google-based custom search tool, the top ten search results for each physician were extracted and categorized (Table 1).



Website Types Categorized by Position Within Top 10 Google Search Results for U.S. and Puerto Rico Neurosurgeons



Frequency of website types in top 10 search results for U.S. and Puerto Rico neurosurgeons

Conclusions

- Third-party physician rating websites and hospital or health systemcontrolled websites dominated neurosurgeon's Google search results, and a relative lack of social media websites was seen.
- Nonacademic neurosurgeons had a larger frequency of third-party websites than those of academics, suggesting that these physicians have a more controllable digital presence than their academic counterparts.
- Neurosurgeons should aim to increase and maintain the quality of their online visibility by maintaing personal social media platforms or curating their profiles on third-party physician rating websites.

Results

- 4,751 self-identified as neurosurgeons, yielding a total of 45,875 search results.
- 2317 (48.8%) and 2434 (51.2%) were classified as academic and nonacademic neurosurgeons, respectively.
- Hospital, health system, or physiciancontrolled websites (18,206; 39.7%) and third-party websites (17,122; 37.3%) were the two most commonly observed domain types.
- Websites belonging to social media platforms accounted for 4,843 (10.6%) search hits
- Websites belonging to peer-reviewed academic journals accounted for 1,888 (4.1%) results (Figure 1).
- The frequency with which a third-party domain appeared within the top search results was higher for nonacademic neurosurgeons as compared to academic neurosurgeons (Figure 2).